August 26, 2026

Lean Management Training at Schweizerhof Zermatt

Certificate

This document confirms that **Claudia Margarida DAVID MOSCA** has taken part at this training.

Course overview: The participant learned the basics of lean management and its application in hospitality, the three important tools for analyzing and optimizing processes, leadership and environmental factors necessary for successful lean implementation, how to jointly define an action plan for improvements, and team-building skills through workshop activities.

Michel Reybier Hospitality